



ENGINEERING SERVICES (SMART HANDS)

A “Smart Hand” is an individual or team of specialised technicians with the required IT certifications & skillsets to perform field-level tasks. Sometimes projects and pieces of work crop up when you don't have the capacity in house to fulfil them. With AJC's “Smart Hands” service we can provide an engineer or engineers to site anywhere in the UK and Europe to assist you..

Customers and partners can also combine AJC's other service offerings with our smart hands engineers. For example have us receive, configure, test and roll out infrastructure to your or your client sites anywhere in Europe. Especially as we have a UK and Amsterdam warehouse facility providing all of these services.

Our experienced technical staff are competent & accredited with comms room and data centre environments. They have the skills and capability to act on behalf of your business or department with the necessary care and diligence you would expect from one of your own in-house employees.



Our engineers can carry out tasks such as

- IT audits and remedial recommendations
- Installation and removal of IT equipment.
- Racking, stacking and Patching cabinets
- Equipment power up/down and testing
- Guided configuration changes and testing
- End user device provision
- IT equipment removals and relocation



Is that all we do? –

Customers and partners can also combine AJC's other service offerings with our smart hands engineers. For example have us receive, configure, test and roll out infrastructure to your or your clients sites (see “client stories” for CBTS - link).



Who uses smart hands? –

AJC work with end users but also increasingly with existing IT service providers who perhaps need assistance to smooth out the fluctuations in workload without the risk of an expensive bench eroding precious margins.

Contact us

Let's work together and help optimise your outsourcing, resourcing and consulting capabilities.

Nick Hall
Consulting
nick@ajc.uk.com
07771 888 199

Our core values

-  Innovative
-  Passionate
-  Determined
-  Partnership